ONE°15 Events Management: Privacy Policy

ONE°15 Events Management ("Events Management", "we", "us" or "our") respects your privacy and is committed to handling personal data in accordance with Singapore's Personal Data Protection Act 2012 ("PDPA").

This Privacy Policy ("Policy") explains the types of personal data we may collect, how and why we collect, use and disclose it, the measures we take to protect it, and how you may contact us about your personal data.

This Policy applies to individuals who interact with Events Management through our website, event registration and ticketing channels, events and activities, business dealings and recruitment processes.

This Policy is intended to provide notice of our personal data practices. Accessing or using our website does not, by itself, constitute express consent to every collection, use or disclosure described here. Where consent is required, we will obtain it in an appropriate manner or rely on another basis permitted by law.

Collection of Personal Data

We may collect personal data about event registrants, ticket purchasers, participants, delegates, exhibitors, speakers, guests, job applicants, clients, business contacts, suppliers and service providers, including the representatives of organisations with whom we deal. The information collected depends on the nature of your interaction with us.

"Personal data" means data, whether true or not, about an individual who can be identified from that data alone or together with other information to which we have or are likely to have access. It may include contact details, photographs or video images, identification details and other information relating to an identifiable individual. We seek to collect only personal data that is reasonably necessary for the relevant purpose.

Types of Personal Data We Collect

When you register for an event or purchase tickets, we may collect the following information, to the extent relevant to the particular event or transaction:

- Full name
- Email address
- Contact number
- Company or organisation name (where relevant)
- Designation or job title (where relevant)
- Country or place of residence (where reasonably required for event administration)
- ONE°15 Marina membership number (where required to verify applicable membership benefits)

Event payment information, where needed, is generally handled through the applicable payment or ticketing channel. We collect or retain payment details only to the extent required for the transaction and permitted by law.

When you apply for employment, we may collect contact details, curriculum vitae, employment history, qualifications, references, work eligibility and other information reasonably required to assess your

application. Additional information necessary for employment administration will generally be requested at the appropriate stage of recruitment or after an offer of employment.

- Where necessary and permitted by law, additional employment-related data may include identification or work pass details, payroll and bank details, emergency contacts or dependants' information. We will not routinely request race, religion, marital status, children's birth-certificate details or other sensitive information unless needed for a specific lawful purpose, which we will explain where appropriate.

When you access or use our website, we may collect certain technical and usage information automatically, depending on the website features and technologies in use, including:

- Website usage information, such as pages viewed, date and time of access, referring website, browser type and Internet Protocol (IP) address;
- Device and technical information, such as operating-system version, device type and browser settings, to support functionality, security and troubleshooting;
- Location-related information, such as an approximate location inferred from an IP address or, where a location-enabled feature is offered, location information provided through the permissions you choose to grant; and
- Cookies and similar technologies, where used, for website functionality, performance measurement, analytics or communications. Some technologies may be provided by third parties. Further information about the purposes of these technologies and available choices is set out below.

We may also receive personal data from organisers, booking or ticketing partners, service providers, publicly available sources or social-media platforms, where relevant to our services and where the collection and subsequent use or disclosure are permitted by law. Where applicable, we will inform you of the relevant purposes.

If you provide another individual's personal data to us, please ensure that you are authorised to do so and that the individual has been informed of the relevant purposes. We may ask you for confirmation of your authority where reasonably necessary.

Consent and Your Choices

Where consent is required, we will notify you of the relevant purposes and obtain consent in accordance with the PDPA. We will not make consent to optional marketing activities a condition of purchasing tickets or receiving services for which that consent is not reasonably required. We may collect, use or disclose personal data without consent where permitted or required by applicable law.

You may decline to provide personal data requested for an optional purpose. If information needed to register you, issue tickets, verify eligibility or fulfil another requested service is not provided, we may be unable to provide the relevant service.

Where consent is obtained on behalf of another individual, we may take reasonable steps to verify the authority of the person giving that consent.

Where personal data is processed without consent under an applicable legal exception, we will take the measures required for reliance on that exception.

How We Collect Personal Data

We may collect personal data when:

- you browse our website, register for an event or purchase tickets;
- you subscribe to marketing communications or indicate your communication preferences;
- you attend events at which photographs or video recordings are taken, subject to appropriate notices and any consent requirements;
- you enter premises where closed-circuit television (CCTV) is in operation, subject to notices displayed at the relevant locations;
- you communicate with us by email, telephone, online forms or other channels;
- you provide or update information in response to our requests;
- you take part in surveys, feedback exercises or research activities;
- you apply for a position with us;
- you otherwise provide information to us for a purpose notified to you; or
- we receive information from an event organiser, booking partner, employer, authorised representative or third-party platform in connection with your interaction with us.

Event Photography, Video Recording and CCTV

Photographs and recordings may be taken at certain events. We will give appropriate notice of event photography or filming and use images for notified purposes, such as event documentation and communications. Where required, consent will be obtained for additional promotional or other purposes.

CCTV, where installed at venues or premises under our control, is used primarily for safety, security and incident investigation. Notices should be displayed at relevant locations. Footage is accessed only for appropriate purposes and retained for no longer than necessary.

Purposes of Collection, Use and Disclosure

We collect, use and disclose personal data for purposes that a reasonable person would consider appropriate in the circumstances and that have been notified to you, or for other purposes permitted or required by law. If we wish to use your personal data for a materially different purpose, we will provide additional notice and obtain consent where required.

Depending on the circumstances, we may rely on consent, deemed consent or an applicable exception under the PDPA. Where we rely on the legitimate interests exception, we will do so only where the relevant legal conditions are satisfied, including any required assessment and notification. We do not treat a general commercial interest as a standalone basis for unrestricted processing.

Our purposes may include:

- processing event registrations, bookings, payments, tickets, refunds and related transactions;
- meeting legal, regulatory, accounting, tax, security or other applicable requirements, and responding to lawful requests from public authorities;
- responding to enquiries, providing customer support, handling complaints and administering our business relationship with you;

- managing safety, access control, incident response, fraud prevention and security at our events, premises and digital channels;
- evaluating job applications, conducting recruitment activities and, where applicable, carrying out employment administration;
- managing our website, event systems and related operational activities, including troubleshooting and improving service reliability;
- planning and delivering events, coordinating attendance, issuing event materials and administering participation;
- communicating with relevant event organisers, venues, sponsors, exhibitors, speakers, ticketing providers and other parties where necessary to deliver an event or service;
- taking photographs and video recordings at events for event records and related communications, with appropriate notices and consent where required;
- conducting surveys, collecting feedback, analysing event participation and improving the services we provide;
- conducting website analytics and assessing the effectiveness of communications, subject to applicable notice and consent requirements; and
- sending information about our events, promotions or services where you have consented or where another lawful basis applies, subject to applicable marketing and Do Not Call requirements.

Disclosure of Personal Data to Other Parties

Where reasonably necessary for the purposes above, we may disclose relevant personal data to event organisers and co-organisers, venues, exhibitors or speakers, ticketing and payment providers, technology and cloud service providers, customer communications providers, professional advisers, insurers, related entities and public authorities. Disclosure to each recipient will be limited to what is appropriate for its role and the relevant purpose.

Where a service provider processes personal data on our behalf, we will take appropriate steps to ensure that it provides a suitable level of protection. We will not disclose personal data to another party for that party's own marketing purposes without an applicable legal basis.

Access to Personal Data

You may request access to personal data about you in our possession or under our control, and information about how it has been used or disclosed during the preceding year, by writing to our Data Protection Officer at dpo.sc@one15marina.com.

We will assess access requests in accordance with the PDPA and applicable exceptions. For identity verification, we may ask for information reasonably necessary to confirm your identity; we will not routinely retain a copy of your NRIC or other identification document solely to process a request.

We may charge a reasonable fee for providing access, where permitted. If a fee applies, we will inform you of the amount before processing the request and may require payment before providing access.

We will respond to access requests as soon as reasonably possible. If we cannot respond within 30 calendar days after receiving a request, we will inform you in writing within that period of the time by which we expect to respond. Where access cannot be provided, we will explain the applicable reason where appropriate.

Correction of Personal Data

You may request correction of an error or omission in personal data about you in our possession or under our control by writing to dpo.sc@one15marina.com. We will consider the request and make corrections where required under the PDPA, subject to applicable exceptions.

We will respond to correction requests as soon as practicable. Where we correct personal data, we will, where required, send the corrected data to other organisations to which it was disclosed within the relevant period, unless an applicable exception applies.

Withdrawal of Consent

You may withdraw consent previously given for any particular purpose by providing reasonable notice to our Data Protection Officer at dpo.sc@one15marina.com. You may withdraw consent for optional marketing without having to withdraw consent for information needed to administer an existing event booking.

Upon receiving a withdrawal request, we will inform you of the likely consequences, including any effect on services that depend on the relevant personal data. We will not prohibit you from withdrawing consent.

Following an effective withdrawal, we will cease the relevant collection, use or disclosure and take appropriate steps to ensure that our data intermediaries and agents also cease those activities, unless continued processing is permitted or required by law. Where data has been independently disclosed to another organisation, you may also need to contact that organisation about its own processing.

We will process withdrawal requests within a reasonable period, generally aiming to give effect to a request within 10 business days of receipt. If more time is needed, we will inform you of the expected timeframe.

Withdrawal does not affect collection, use or disclosure that remains permitted or required by law. It also does not automatically require immediate deletion of all information; retention will continue only where justified for legal or business purposes and otherwise in accordance with our retention practices.

Accuracy of Personal Data

We take reasonable steps to ensure that personal data is accurate and complete, particularly where it is likely to be used to make a decision affecting you or disclosed to another organisation. Please let us know if your personal data changes or appears inaccurate.

Protection of Personal Data

We implement reasonable administrative, physical and technical security arrangements to protect personal data against unauthorised access, collection, use, disclosure, copying, modification, disposal or similar risks. Such measures may include role-based access restrictions, appropriate security controls, staff awareness measures and periodic reviews, taking into account the nature and sensitivity of the data and the risks involved.

Cookies and Similar Technologies

We may use essential cookies for website operation and, where implemented, analytics, functionality or marketing cookies and similar technologies. You may manage available preferences through the website controls (if provided) or your browser settings. Disabling some cookies may affect website

functionality. We will provide additional information and obtain consent where required for the particular technologies and purposes in use.

No method of electronic transmission or storage can be guaranteed to be entirely secure. Nevertheless, we remain responsible for implementing reasonable security arrangements required under applicable law. If you believe that personal data has been compromised, please contact our Data Protection Officer promptly.

Retention of Personal Data

We retain personal data only for as long as the purpose for which it was collected continues to be served, or as long as retention remains necessary for legal or business purposes. When those purposes no longer justify retention, we will cease retaining the relevant documents or remove the means by which the data can be associated with particular individuals, including through secure deletion or anonymisation where appropriate.

You may contact us to request that we review whether particular personal data should continue to be retained. We will assess the request in light of the purposes for which the data is held, our legal and business obligations, any applicable rights and our retention policy. The PDPA does not provide an unrestricted general right to erasure.

Transfers of Personal Data Outside Singapore

Where personal data is transferred outside Singapore, including through overseas service providers or cloud systems, we will take appropriate steps to ensure that the recipient is bound by legally enforceable obligations or other recognised safeguards to provide a standard of protection comparable to that required under the PDPA, unless an applicable exception permits the transfer. We will obtain consent for the transfer where it is required under the circumstances.

Marketing Communications and Do Not Call (DNC)

Where we send marketing messages to Singapore telephone numbers by voice call, text message or fax, we will comply with applicable DNC requirements, including checking the relevant DNC Register where required or relying on clear and unambiguous consent or another applicable exception. We will identify ourselves in marketing communications and provide an appropriate means to opt out. You may unsubscribe from marketing emails using any unsubscribe mechanism provided or by contacting our Data Protection Officer.

Other Applicable Data Protection Laws

If our processing activities are subject to another data protection law, including the EU or UK General Data Protection Regulation, we will comply with the additional requirements applicable to those activities. Such laws do not apply merely because an individual has EU citizenship. Any additional privacy notice or rights required by the applicable law will be provided where relevant.

If you believe that another data protection law applies to the processing of your personal data, please contact our Data Protection Officer using the details below. Nothing in this Policy is intended to limit any right that applies to you under such law.

Data Breach Notification

If we have credible grounds to believe that a data breach has occurred, we will assess it promptly and take reasonable steps to contain and address the incident. Where a breach is notifiable under the PDPA, we will notify the Personal Data Protection Commission as soon as practicable and no later than three

calendar days after determining that the breach is notifiable. We will also notify affected individuals as soon as practicable where required by law.

Changes to this Policy

We may update this Policy from time to time to reflect changes in our practices, services or applicable law. We will publish the updated Policy on our website and indicate the date of the latest update. Where a change involves a new purpose or other processing for which additional notice or consent is required, we will provide such notice or seek consent as appropriate. Continued website use does not, by itself, amount to express consent to materially new processing purposes.

Feedback and Data Protection Officer

For questions, feedback, requests or complaints relating to this Policy or our handling of personal data, please contact our Data Protection Officer at dpo.sc@one15marina.com. We will review your enquiry and respond within a reasonable period.

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